



SIZING TOLERANCES

We strive to provide the best fitting shirts possible and guarantee that they will be delivered within our stated size tolerances. If we fail to do so, we will make necessary alterations at no charge. Issues or concerns with an order should be addressed within 30 days of the delivery date.

WHAT IS A SIZE TOLERANCE?

A size tolerance is the allowable limit of variation in a shirt measurement. For example, our size tolerance at the chest is plus or minus 1". If the requested size at the chest is 50", then the smallest allowable size is 49" and the largest allowable size is 51".

WHAT ARE HAMILTON'S SIZE TOLERANCES?

- Shoulders: 1/4" on each side
- Chest and Waist: 1"
- Sleeves and Tail: 1/2"
- Collar and Cuffs: 1/4"

WHY ARE SIZE TOLERANCES NECESSARY?

Minor variation in sizing is unavoidable due to cutting and sewing processes. More significantly, fabric will shrink or stretch as much as 3% when laundered. For this reason it is impossible to guarantee sizing more precise than our stated tolerances.

IS THERE AN ALLOWANCE FOR SHRINKAGE?

Shirts are delivered with an approximate 1/4" allowance for shrinkage at the collar, cuffs and sleeve (due to normal manufacturing variance the actual allowance for shrinkage can be between 0" and 1/2"). They should reach their final size after several launderings. We have observed that shirts shrink more when washed at home as compared to when commercially laundered.

I REQUESTED THE SAME FIT AS MY PREVIOUS ORDER, BUT THE NEW SHIRTS FIT DIFFERENTLY THAN SHIRTS FROM MY PREVIOUS ORDER. WHY?

Shirts change size over time with wear and launderings. Typically the fabric becomes softer and may stretch to a larger size. If your new shirts seem to fit differently than older shirts, the most likely explanation is that they simply need to be "broken in". We encourage you to wash and wear the shirts several times. If you feel that immediate adjustment is required, we ask that in addition to returning the new shirts you also loan us your best fitting older shirt. This will allow us to measure the older shirt and determine your preferred measurements.

A NOTE ABOUT LINEN

As compared to cotton, linen allows more airflow and is less likely to cling to your skin. Because of this greater air permeability, linen shirts tend to billow and feel larger than cotton shirts even when identically sized.